



cargolux

you name it, we fly it!

Media Release

Cargolux unveils brand new customer portal

Luxembourg, 19 January 2022 – Cargolux Airlines has launched an online customer portal, offering access to a seamless and transparent quoting & booking tool. The portal builds on the functionalities developed for the API. The interface will enable customers to log on, request an instant spot quote according to personalized criteria, as well as having full visibility of allocations, thereby enabling for the selection and booking of the best option.

The introduction of this portal is the latest step in Cargolux's wide-ranging Sales digitalization. This transformation aims to enhance customers' experience throughout their interaction with Cargolux. The online portal offers transaction options for all customer profiles, from international groups to local independent forwarders.

"With this new portal, Cargolux is moving closer to an omni channel connectivity experience for customers. The portal offers tailored quoting and booking in a few clicks and we are confident that this handy and timely solution will be highly appreciated by our customers", says Mathieu Weber, VP Digital Sales & Marketing.

Forwarders based in Europe who are interested in Cargolux's services can easily apply for access through my.cargolux.com. Cargolux is looking forward to welcoming customers on this new portal and further expanding its digital sales offer in the future.

About Cargolux Airlines International

Cargolux, based in Luxembourg, is Europe's leading all-cargo airline operating a fleet of 30 Boeing 747-8 freighters and Boeing 747-400 freighters. The Cargolux worldwide network covers over 75 destinations on scheduled all-cargo flights and offers full and part-charter services. The company has more than 85 offices in over 50 countries and operates an extensive global trucking network to more than 250 destinations. With 50 years of experience in the air cargo industry and an extensive product portfolio, Cargolux provides tailored transport solutions for all types of shipments. As a responsible cargo carrier, Cargolux has developed a solid CSR program encompassing Environmental, Social, and Governance principles. The Cargolux Group employs over 2,200 staff members worldwide.

Press Contact:

Moa Sigurdardottir

Head of Corporate Communications & CSR

moa.sigurdardottir@cargolux.com

Phone: +352 4211 3635

www.cargolux.com