





Three questions to



CHRISTIAN THEIS
MANAGER, GLOBAL PRODUCT MANAGEMENT

Which aspects of animal transportation are handled by CV Alive?

We are responsible for collecting the animal from the online station in the airport of departure through until arrival at the final online destination. We ensure the animal's welfare throughout the entire journey, until it's safely back in the hands of the client who takes delivery directly from the aircraft or at the animal station.

The service has become a Cargolux speciality. Why is the Cargolux team considered a “specialist” in this uniquely challenging area?

We have 45 years of experience in animal transportation and our handlers are trained to the very highest standards. We have an EU-certified veterinary station in Luxembourg, and all our procedures are based upon Iata's Live Animals Regulations and the Convention on International Trade in Endangered Species.

As manager of CV Alive, why do you think a client should choose Cargolux over a competitor when transporting live animals?

CV goes the extra mile to ensure the well-being of all creatures placed in its care. We adapt our network to avoid any transportation stress and give personal attention to each and every animal – from breeding bulls and expensive race horses to dogs and apacas.