

Media Release

Cargolux and Kuehne+Nagel pilot API connectivity for Quotes & Bookings

Luxembourg, 12 October 2021 – Cargolux has launched a set of APIs to offer customers a direct interface between their system and Cargolux’s platform to receive tailored and immediate, bookable quotes. This new and innovative approach is piloted by Cargolux’s Brussels, Milan, Frankfurt, and London offices in collaboration with long-standing customer Kuehne+Nagel.

The implementation of this interface allows customers to connect their operating system to receive quotes and book their freight onboard a Cargolux flight based on specific requirements such as weight, routing, and product. In addition to facilitating and accelerating customers’ quoting and booking processes, the interface offers dynamic pricing alternatives for clients to choose from.

“The implementation of the API is an additional step in our extensive sales digitalization project. Customer service is at the heart of Cargolux’s business model. We strive to leverage digital innovation to meet our customers’ requirements. We look forward to building on this achievement and extending our capabilities”, says Domenico Ceci, Executive Vice-President Sales & Marketing.

Thomas Puglisi, Senior Vice President, Global Head of Operations Air Logistics at Kuehne+Nagel, comments: “API integration is one of the focus areas of the eTouch, Kuehne+Nagel digitalization initiative within Air Logistics. Establishing the API integration with one of our key carrier partners, Cargolux, is a leap towards seamless connectivity and enhanced reliability as we can now procure space and book directly out of our systems. We are delighted to partner with Cargolux on this transformational project and jointly shape the future of digital interaction in our industry.”

As a leader in air cargo digitalization Cargolux is committed to implementing flexible and lean processes to enhance customer experience and connect with more forwarders. By increasing its “speed to market” capabilities, the airline complements its service offering while offering the quality service customers have come to expect.

About Cargolux Airlines International

Cargolux, based in Luxembourg, is Europe’s leading all-cargo airline operating a fleet of 30 Boeing 747-8 freighters and Boeing 747-400 freighters. The Cargolux worldwide network covers over 75 destinations on scheduled all-cargo flights and offers full and part-charter services. The company has more than 85 offices in over 50 countries and operates an extensive global trucking network to more than 250 destinations. With 50 years of experience in the air cargo industry and an extensive product portfolio, Cargolux provides tailored transport solutions for all types of shipments. As a responsible cargo carrier, Cargolux has developed a solid CSR program



cargolux

you name it, We fly it!

encompassing Environmental, Social, and Governance principles. The Cargolux Group employs over 2,200 staff members worldwide.

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About Kuehne+Nagel

With 74,000 employees at 1,400 locations in over 100 countries, the Kuehne+Nagel Group is one of the world's leading logistics companies. Its strong market position lies in Sea Logistics, Air Logistics, Road Logistics and Contract Logistics, with a clear focus on integrated logistics solutions.

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