



cargolux

Live animals

In mythology, horses had wings. In reality, they have Cargolux. We work on a broad scale, handling priceless racehorses, international-caliber polo horses and world-class equestrian mounts.



The thoroughbred airline

Cargolux has gained worldwide recognition for its expertise in transporting a large variety of animals from the most exotic ones to the most unusual ones. Alpacas from Chile to England and dairy cattle from Europe to the Middle East. A single white rhino from a zoo in Hanover to freedom in Namibia, a killer whale from Spain to San Diego. Customers choose Cargolux to ship such a wide variety of animals for a wide variety of reasons - Cargolux's dedicated internal training program, veterinary inspection and approval, overnight accommodation. And personal attention: no animal is ever left alone and every flight is met, no matter the time.

Special handling, special cargo

The race horses Cargolux regularly ships can cost upwards of \$5,000,000, giving new definition to the term "special handling". Especially for transporting such large animals, Cargolux has developed custom-built collapsible stalls that are as structurally sound as the standard version but - when folded - take up less than one fifth of the space. When empty, seven can be stacked on a main deck, and five on a belly pallet.

On the ground, at Cargolux's head office an authorized Border Inspection Post with an on-site veterinarian's office make sure arriving and departing animals are kept in a fully contained and noise-protected area that has been inspected and approved by European Union veterinarians.

The area features brand new pens - seven altogether - and can accommodate animals overnight, if necessary. In recognition of disease-protection and sanitary concerns, animals are moved directly from the plane to the pens, thus avoiding any contact with the ground.

The simple truth is that Cargolux views each individual animal as a special responsibility, and for that reason, its specialised staff is always either on duty or on call.



Worldclass.Worldwide.

Cargolux is Europe's largest all-cargo airline, operating a continually growing fleet of modern Boeing 747-400 freighters. The airline operates scheduled cargo flights to over 55 destinations worldwide. Split and full-charters are also available. An extensive trucking network provides road feeder services between Cargolux's hub in Luxembourg and major European industrial centers.

Cargolux also offers third-party aircraft maintenance. Cargolux is a dedicated user of an air cargo management system known as eCHAMP, Cargo Handling And Management Planning, the only fully integrated financial, operations, marketing and management cargo system in the airline industry today. eCHAMP is developed and marketed by CHAMP Cargosystems S.A., a joint venture company owned by Cargolux Airlines Int SA and SITA Inc.



Luxembourg, a European Centre

Cargolux's headquarters are located in Luxembourg, a pivotal and easy-access location that offers time, labor-, and money-saving advantages for both shipping and delivery.

Protecting all environments

Icelandic horses are a breed apart. Compact and thick furred, they thrive at temperatures between 4 and 6°C. Polo horses – leaner, faster, shorter haired and more temperamental – demand handling by expert attendants and a temperature range of 16 to 18. But where horses and cattle of all kinds demand a dry environment, other mammals – dolphins for instance – like to be transported in a wet environment. And llamas, rhinoceroses, and killer whales demand their own very special care. Cargolux has handled them all. Without doubt, much of the cargo that Cargolux carries demands special handling. But nowhere is the importance of ventilation, and temperature control systems more significant than in animal and perishable transport. It is often the case that live animals may share the same flight with fresh

flowers and vegetables with their own, very different demands. It all becomes possible because of the independently controllable temperature zones on a Boeing 747-400F. Its state-of-the-art HVAC system can deal with the differences, duplicating natural environments from 4 to 29°C. Cargolux can transport a wider variety of cargo, in different climatic sections, on the very same flight.

Worldwide responsibility

Cargolux has joined the International Air Transport Association, the International Animal Exchange, and 87 other airlines in banning the transport of wild exotic birds. The company also stopped shipping ivory and refused to carry endangered species for display. The time has come to act.

Cargolux joined the Animal Transportation Association in 1981. The Association's aim is to ensure that animal handlers and attendants are qualified and to promote a worldwide quality training program for port vets, airline animal handlers, and terminal agents' staff. At every one of Cargolux's gateways and offices throughout the world, the requirements of local, national, and international regulatory authorities

The Cargolux advantage for the transportation of live animals

- Luxair Cargo Center: 293,000 square meter facility, 55,000 square meters of warehouse space, annual capacity of 750,000 tons
- Professional Animal Handling: Clean and modern indoor animal holding areas staffed by IATA certified professionals
- Luxembourg Airport : This fully certified BIP – Border Inspection Post – is a central first stop for animals entering the EU. Resident inspectors and veterinarians will perform all required examinations and document checks
- eCHAMP - the core computer system to support Cargolux's business is as easy as accessing the Internet. Sign on to our website, enter the relevant information, and receive a detailed status report

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are applied rigorously. Certifications from veterinary organizations are obtained. The company's staff are carefully selected and properly trained. Informed by the detailed knowledge gained by operating from over 85 offices in more than 50 countries, Cargolux integrates international standards for the care, treatment, and transport of individual species of animals for the benefit of its customers.